

Neil M. Uphaus
510 W. Davis Ave.
Ann Arbor, Michigan 48103

August 8, 2007

Federal Communications Commission
Wireline Competition Bureau
Competition Policy Division
Washington, DC 20054

RE: 63.71 Application of Comcast Phone of Michigan LLC

Dear Sir or Madam:

I object to the discontinuance of my Comcast Digital Phone service as stated in this application. Comcast wants me to replace this service with their new "feature rich" Comcast Digital Voice service, which would cost me \$44.95 per month (plus \$3.00 per month equipment rental). This is over 100% more than my current Comcast phone charge of \$22.95 per month. And to be honest, it is more than I can currently afford

If am attempting to find alternative service, but my options are extremely limited (if available at all). All I want is basic home phone service, which phone providers in Michigan do not want to provide. They only want to provide phone service with call features and long distance that I do not want or need.

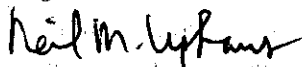
The phone service Comcast wants to provide, Comcast Digital Voice, includes unlimited long distance and 12 calling features. I have no use for the unlimited long distance and the 12 calling features. Also, for this plan, Comcast requires me to use them as my long distance provider.

I do not believe Comcast has been honest in their correspondence to me regarding this action.

1. They state my phone service **will be** discontinued as of September 17, 2007 or shortly thereafter. It is my understanding that this requires your authorization and that this authorization has not been granted.
2. They are implying you will lose your current phone number if you do not buy their new service.
3. They promote special offers to buy their new service, but the expiration date of these special offers has already expired when their offers are received.

Again, please reject this Comcast request to discontinue my Comcast Digital Phone service.

Regards,



Neil M. Uphaus



Comcast Cable Communications, Inc.
P.O. Box 5155
Southfield, MI 48037-5155

July 31, 2007

YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE SERVICE PROVIDER

Dear Valued Comcast Customer,

Thank you for being a Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on or shortly after September 17, 2007, Comcast will no longer be providing its current Digital Phone service in your community. We would like to share options to ensure you have no disruption in service and select a provider that fits your needs.

Your action is required! Because Comcast will discontinue all Digital Phone service in Michigan (except for certain locations) as of September 17, 2007, you need to select a new telephone service plan as soon as possible if you wish to retain your current telephone number and assure continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, **Comcast Digital Voice**, for just \$19.99 a month for the first six months. With Comcast Digital Voice service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy unlimited calling to anyone, anytime, anywhere throughout Michigan, the U.S., Canada and Puerto Rico.

With Comcast Digital Voice you will enjoy all these benefits:

- > 12 popular calling features such as Caller ID, Call Waiting, Three-Way Calling and more, plus Voice Mail!
- > **Free and easy installation** — works with existing phones and jacks
- > **Keep your current phone number**
- > **30-day money-back guarantee**
- > **Enhanced 9-1-1**, which means your home address and telephone number are automatically sent to your local emergency services dispatcher if you call 9-1-1

We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. If you switch to Comcast Digital Voice, you will also have the added convenience of receiving one bill for all of your Comcast services. **Make the easy switch to Comcast Digital Voice** and start enjoying unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service while keeping your number by calling Comcast at (877) 824-2919.

(continued on back)

(continued from front)

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain an active phone service.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Michigan, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. **If you do not switch your service to another provider before September 17, 2007, your service is subject to immediate termination without further notice and you may not be able to retain your current telephone number.** Please take action **NOW** to avoid interruption in your service.

Again, thank you for your business. If you have any questions, please call Comcast Customer Service at: (877) 824-2919.

Sincerely,



David V. Buhl
Regional Vice President
Michigan Region

Offer expires 9/17/07. Offer may not be combined with any other offers. Comcast Digital Voice® offer available to residential customers only in Comcast serviceable areas (and may not be transferred), located at wired and serviceable locations. The Comcast Unlimited™ Package applies to direct-dial calls from your home to locations in the United States, Canada, Puerto Rico, US Virgin Islands, Guam and Saipan/N. Mariana Islands. No separate long distance carrier connection available. Plan does not include international calls. An EMTA (which may also be used for Comcast High-Speed Internet service) is required; Comcast's current monthly fee is \$3.00. Equipment fees are additional. After 6-month promotion, regular rates apply unless service is canceled by calling Comcast. Current monthly rate for Comcast Digital Voice varies from \$39.95-\$44.95 depending on other Comcast services subscribed to, if any. Installation offer limited to standard installation. Custom installation charges are additional. Pricing shown does not include federal, state or local taxes and fees; our Regulatory Recovery Fee, which is not a tax or government required, or other applicable charges (e.g., per-call charges or international calling). Comcast Digital Voice® service (including 911/emergency service) may not function during an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. Detailed account summary online is available through Comcast's monthly billing and is not available as a special offered feature. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions. Restrictions apply. Call 877-824-2919 for details. ©2007 Comcast. All rights reserved.

Neil M. Uphaus
510 W. Davis Ave.
Ann Arbor, Michigan 48103

DETROIT MI 482

08 AUG 2007 PM 4 L

COMPETITION BUR.

2007 AUG 15 P 5:47

RECEIVED

Federal Communications Commission
Wireline Competition Bureau
Competition Policy Division
Washington, DC 20054



FILE COPY ORIGINAL

WC Docket 07-177